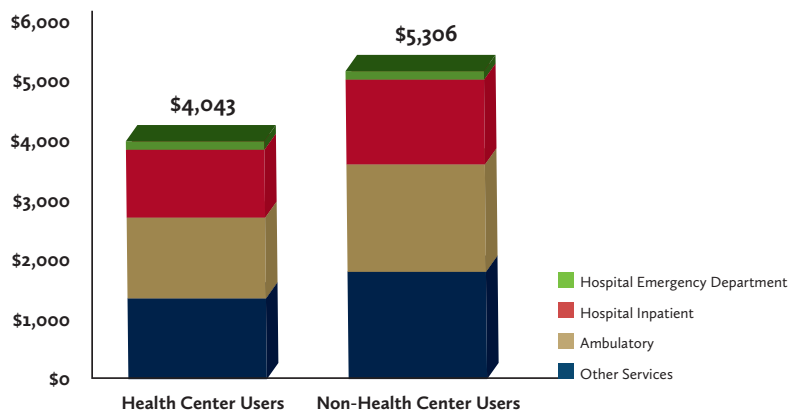


COMMUNITY HEALTH CENTERS *at a glance*

COST SAVINGS TO THE HEALTH CARE SYSTEM

Multiple studies have validated that although FQHCs serve more individuals challenged by the social determinants of health, like poverty, and with complex medical conditions, they do so both effectively and cost efficiently. A recent study by George Washington University concluded that the health care system saves \$1,263 annually for each individual who has an FQHC as their medical home.¹ If we extrapolate that number times the 700,000 individuals served by Pennsylvania's FQHCs, these safety net providers are saving the health care system—and consequently, the Commonwealth and you and me as taxpayers—more than \$880 million annually.

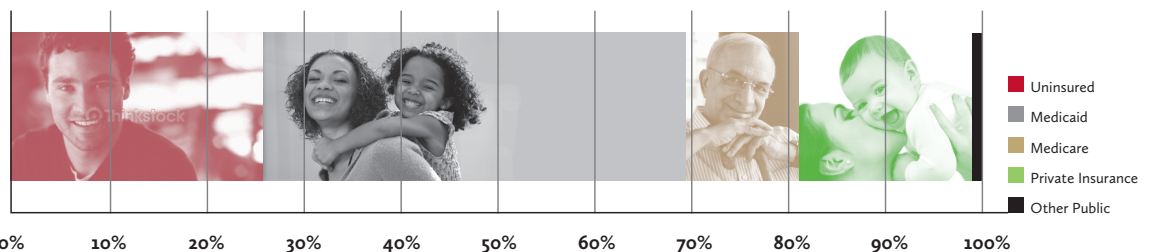
HEALTH CENTERS SAVE PA MORE THAN \$880 MILLION ANNUALLY



DEMONSTRATED QUALITY

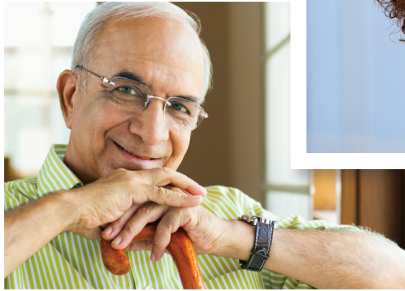
A study was published in the August 2012 *American Journal of Preventive Medicine* that compared FQHC and FQHC Look-Alike physician performance on 18 ambulatory care quality measures with private practice primary care physicians (PCPs). FQHCs and Look-Alikes demonstrated better performance on six quality measures despite serving patients who have more chronic disease and socioeconomic complexity and equaled their private practice colleagues on 11 of the measures.²

HEALTH CENTER PATIENTS BY INSURANCE STATUS³



1. Ku L, et al. Strengthening Primary Care to Bend the Cost Curve: The Expansion of Community Health Centers Through Health Reform, GWU Department of Health Policy, Policy Research Brief No. 19, June 30 2010.
 2. Goldman, L.E., Chu, P.W., Tran, H., Stafford, R.S. 2012. Federally Qualified Health Centers and Private Practice Performance on Ambulatory Care Measures. *American Journal of Preventive Medicine*, 43(2):142-149.
 3. 2011 Uniform Data System, Health Resources and Services Administration.

COMMUNITY HEALTH CENTERS *quick facts*



COMPREHENSIVE

- Provide comprehensive, culturally competent, quality **primary medical, dental and behavioral health** care for all ages
- Services include prevention services as well as management of acute and chronic medical conditions
- Offer services such as health education, care management, translation, eligibility assistance, transportation, and after hours coverage

AFFORDABLE

- Fees based on ability to pay - FQHCs must offer a sliding fee discount and individuals are expected to pay what they can afford
- Average costs per medical patient per year were \$369; per dental patient per year were \$365 for a total of \$527 in 2011
- Discounted medications either on site or through arrangement with a pharmacy

COMMUNITY

- Care for more than **700,000** Pennsylvanians through more than **2.5 million** visits annually
- 47 organizations with 245 delivery sites state-wide located in 48 counties
- Located in both **urban** (60%) and **rural** (40%) areas serving federally designated medically underserved areas
- Non-profit organizations governed by consumer-based Boards where at least 51% of the Directors must be patients of the health center
- Patient base that is **70%** Medicaid and uninsured combined
- **92%** of patients have incomes at or below 200% of the Federal Poverty Level


QUALITY

- Community Health Centers **FQHC** follow stringent standards with transparent and accountable quality outcomes reported annually through Health Resources and Services Administration
- 75% of PA health centers are either recognized as or working toward Patient-Centered Medical Home, a model of care coordination that is dedicated to continuous quality improvement and strengthens the primary care clinician-patient relationship
- Almost 75% of FQHCs are using electronic medical records to improve quality outcomes and deliver more personalized, coordinated, effective and efficient care



COMMUNITY HEALTH CENTERS *defining a network*



Community Health Centers  comprise the largest national and state network of primary care providers and have enjoyed bipartisan support for over 45 years because of proven quality and cost saving outcomes.

FQHCs have four unique distinguishing characteristics:

- **F**ees based on **ability to pay** (*FQHCs must offer a sliding fee discount and individuals pay what they can afford*)
- **Q**uality primary health care open to **all** (*FQHCs are open to all and must meet federal reporting, performance and accountability requirements*)
- **H**ighly competent **health professional team** (*FQHCs offer comprehensive, culturally competent, quality **medical, dental and behavioral health care**. Staff must be appropriately licensed, credentialed, and privileged*)
- **C**ommunity governed and **patient-centered** to ensure they are **responsive** to their patient population (*at least 51% of people serving on the governing board of an FQHC must be patients served by the FQHC*)

**COMPREHENSIVE, AFFORDABLE, QUALITY, and COMMUNITY driven
health care benefiting individuals and the healthcare system**

For more information about FQHCs or to find the FQHC nearest you,
please call toll free 1-866-944-CARE or visit www.pachc.com